Aloha. The faculty and staff of UHM Library Services have had an eventful and productive year as we launched a series of discussions in preparation for engaging in strategic planning. Our previous strategic plan was supposed to have been reviewed, refreshed, and/or retired in 2015, but we decided to extend it for a year to engage in some purposeful conversation about our future vision and allow us to consider the university’s July 29, 2016 implemented UH Mānoa 2015–2021 Strategic Plan Executive Summary, which was not completed until the university system’s University of Hawai‘i Strategic Directions, 2015–2021 was shared. We should have our new UHM Library Services strategic plan ready to launch in 2017.

What you will find contained in our Annual Report for 2016 is a recap of our output measures, or in other words, what we did. It does not convey adequately the hard work of our faculty and staff as they applied their intellectual consideration, expertise, and skills in their area, but it gives you a sense of the wide array of work we undertake each year. We are grateful to our volunteers, donors, and university and community colleagues who use, enrich, and invest in making UHM Library Services an outstanding research library. From our Library ‘ohana, mahalo nui for your interest and support.

With Aloha,
Irene M.H. Herold
University Librarian
UHM Library Services
Events & Exhibits

Hamilton Library hosted the Library Education for the U.S.-Affiliated (LEAP) Program with visiting lecturer from the Library of Congress, Julius C. Jefferson, pictured here with University Librarian Irene Herold.

BRIDGE GALLERY

- **May-August 2015** Japanese Peace Posters and the 70th Anniversary of the End of World War II Curated by Jack Kormos, Archives & Manuscripts
- **September 2015-March 2016** In Style: Celebrating 50 Years of the UHM Costume Collection, Curated by Shu-Hwa Lin
- **March-July 2016** Gorey and the Bard, Curated by Sveta Stoytcheva, BHSD and Myra Waddell, Sci-Tech

CLIC LAB GALLERY

- **September 2015-ongoing** Japanese Peace Posters and the 70th Anniversary of the End of World War II Curated by Jack Kormos, Archives & Manuscripts

SUNNY ALCOVE

- **September-December 2015** Along the Silk Road Photo Exhibit, Curated by Cynthia Ning, Center for Chinese Studies & Confucius Institute
- **January-March 2016** Jewish Refugees in Shanghai, Curated by Cynthia Ning, Center for Chinese Studies & Confucius Institute
- **April-July 2016** Tempo of China, Curated by Cynthia Ning, Center for Chinese Studies & Confucius Institute
Honoring the life of W.K.F. Yap, 1873-1935, with materials from the Special Collection Hamilton Library Lobby.

ELEVATOR GALLERY

- **May-July 2016** A Pictorial History of Peace Corps in Hawai‘i: From UH Peace Corps Training Center Records, Curated by Asako Shiba, Archives & Manuscripts

HAMILTON LOBBY

- **Sept 2015** Queen Lili‘uokalani: Her Story, Her Legacy, curated by Kapena Shim
- **Dec 2015** Christmas Cards from Charlot Collection, curated by Jack Kormos
- **Jan-Feb 2016** Goodfriend Collection, curated by Charise Michelsen
- **Mar-May 2016** Open Education Resources, curated by Sara Rutter
- **Jun-Jul 2016** Peace Corps Training Big Island Site Archives, curated by Asako Shiba

LECTURES

- **Sept 2015** Musical Re-creation and recreation in Wes Anderson’s Moonrise Kingdom and the Grand Budapest Hotel, presented by Kate McQuiston, Associate Professor of Music and Graduate Studies Chair
- **Nov 2015** Metamorphosis of the Electric Grid in Hawai‘i: Merging Intelligence, Data, and Energy to Reach 100% Renewable Energy by 2045, presented by Dr. Reza Ghorbani, Associate Professor of Mechanical Engineering.
- **March 2016** Fashion Styles in the Runways with Dragons, presented by Shu-Hwa Lin, exhibit curator and associate professor in the fashion department of the College of Tropical Agriculture and Human Resources
- **April 2016** Living for Art: Stories from the Jean Charlot Collection, presented by Bronwen Solyom

FASHION STYLES IN THE RUNWAYS WITH DRAGONS

SPEAKER: SHU-HWA LIN
Associate Professor & Costume Curator, Department of Family & Consumer Sciences in the Fashion Design & Merchandising Program
Projects & Partners

- **April 2016** We welcomed the Institute for Hawaiian Language Research and Translation Center to the fifth floor of Hamilton Library adjacent to the Hawaiian and Pacific Collections
- **Spring/Summer 2016** planning began on carpet replacement for Hamilton Library’s first floor (the project should be completed in 2016-2017)
- Joined a digital collection development project with the Pacific Rim Research Libraries Alliance
- Worked with the Shidler College of Business to set up a ScholarSpace Community for the 2017 Hawaii International Conference on System Sciences which was previously housed on a proprietary website

**GIVING**

In 2015-2016 UHM Library Services gratefully acknowledges the donations of 221 individuals and foundations. We received outright gifts, pledges, gifts in kind, and revocable defined gifts in the amount of $856,483. *Mahalo for your generosity.*

Giving Displayed in Percentages

- Alumni, Parents, Faculty & Staff
- Bequest
- Foundations & Corporations
ACQUISITIONS
The monographic budget for FY16 was $900,000 including $600,000 discretionary funds and $300,000 for the approval plan. During the period, the Acquisitions Department created 10,591 new purchase orders for purchasing monographs and monographic series. The Department added 3,697 items to the collection after processing 5,360 donated books. The department was assisted by 2,791 hours of student help during the year. Working with Business, Humanities and Social Sciences Department, the Acquisitions Department set up a new workflow handling eBooks purchased through the demand-driven acquisition (DDA) service. There are 3 eBook suppliers that provide DDA service.

ASIA COLLECTION
generated external financial support in the form of grants for acquisitions, support staff, work-related trips to Asia & Europe, and outreach activities. The total amount of external support exceeded $100,000 for FY 2016. The Asia Studies librarians continue to develop non-print formats, such as digital and microform collections, and make them widely accessible. The three-year collaborative digitization project of the Sakamaki/Hawley Collection was completed, the South Asia’s religious texts were digitized, and microfilming of the Eastern Indonesian Newspaper was completed. The department engaged in the following outreach activities: (1) created five exhibits, (2) provided a two-day workshop and a public lecture by an international scholar, (3) the area studies librarians made 11 presentations at international conferences and contributed six publications, and (4) fostered donor relations resulting in gifts of over 600 print titles, 30 DVDs, and rare books related to China, Japan, North Korea, and the Philippines.

ARCHIVES & MANUSCRIPTS
established relations with the Associated Students of the University of Hawai‘i (ASUH) to manage ASUH’s historical records. ASUH provided funding to conduct a records survey and the transfer of records to the University Archives has begun. Progress is ongoing with projects related to the Hawaii War Records Depository and the Japanese American Veterans Collection. Finding aids for the Senator Spark Matsunaga and the Hawaii Congressional Papers Collections are complete. Department members attended a series of events in Spring 2016 tied to the Daniel K Inouye Lecture Series that were held both on and off campus, created LibGuides on civil rights, and an exhibit on the Peace Corps in Hawai‘i that included a tour of archives and the Arthur Goodfriend papers.
librarians provided 313 library instruction sessions for 5099 students, including the Library Essentials program (targeting English 100); Research Base (Communicology 251); and Discover UHM Library (for students in the Access to College Excellence learning community). An Open Workshop series was introduced on citation management software, data visualization, data mapping, text mining, and Web publishing. A method of acquiring books called Demand Driven Acquisitions was piloted, which is still experimental, but has the potential to expand access to content and to extend the book budget. Purchases included subscriptions to the New York Times Digital Edition; Social Explorer; Social Work Abstracts; Cabell’s Education Directory; PlumX; DataPlanet; and the digital Loeb Classical Library. A new service was added to provide digital humanities support, including Web scraping data from Twitter, experimental Digital Asset Management servers, text analysis of novels and analysis of listserv archives, and developing mapping packages focused on Hawaii in R.

focused on setting profiles for monthly video and audio loading of title records to achieve higher quality control—this process was accomplished upon review of several vendor-supplied records. An emphasis on improving workflow was established successfully to increase efficiency within the Department and across other Technical Services departments for the cataloging of e-books, multilingual materials, and blu-ray/DVD combos. Engaged in intensive RDA training, including workshops and other informational sessions internationally (Israel) and locally (campus departments and programs). This year saw an increase in professional development through webinars, workshops, and conferences to keep abreast of changes in cataloging and remain relevant in the future library environment of linked data.
DESKTOP NETWORK SERVICES continues to maintain and upgrade the Library networking/datacomm equipment, print and file servers, and all desktop computing resources in Hamilton and Sinclair libraries. Three Librarians and five APTs provides support and services, training, development and research for increasingly complex and expanding hardware, software, network, and server systems. DNS offers digitizing support and consultation, manages the Library’s electronic resource proxy server and web servers. In addition, the department collaborated and coordinated with ITS to support wireless service and other telecomm-related systems. Other collaborations with faculty include digitization and curation of 44 new digital image collections (digicoll.manoa.hawaii.edu). Our Institutional Repository collections (D-CARP) added 57 new communities and 166 new collections. DNS also maintained the general library web site pages (library.manoa.hawaii.edu) and assisted departments who maintain their own library web pages. Finally, DNS supported the efforts to promote Open Education through hosting the 8th annual Open Access Week events and through working with the Open Educational Resources Initiative.

GOVERNMENT DOCUMENTS & MAPS received major gifts: the plantations’ maps of the O’ahu Sugar Company; early and rare Island of Hawai’i maps; Indonesia and Papua New Guinea maps; and numerous Hawai’i maps. The Map Collection received visitors and researchers (international and local), including an authority on Japanese immigrants in Hawai’i, textiles and clothing, plantation culture, and author of Picture Bride Stories; Chairman and Secretary General of Kuentai-USA, the principal organization contracted by the Pentagon to search for the remains of WWII U.S. soldiers who died on Pacific battlefields; and a research team from ECAI (Electronic Cultural Atlas Initiative Pacific Island Mapping), focusing on Maritime Buddhism, film making, and 19th century Dutch maps. Scanning and digital projects included 2004 flood damaged Trust Territory of the Pacific Islands (TTPI) aerial photographs; USDA color aerial photograph set; AMS (Army Map Service) selected series; Palau Strategic Engineering Study Maps; Hawai’i “Gas Station” and city maps; American Samoa topographic and geologic maps; Atlas of American Samoa; O’ahu 1940s photomaps; South Manchuria Railway maps; selected sets of Captured Japanese Maps; selected early/rare maps. A viewer and tile caching system for maps (being beta tested in the eVols repository) was designed and implemented. The Map Collection also hosted its first undergraduate intern from the Pacific Island Studies Program.
**HAWAIIAN & PACIFIC COLLECTION**

(formally known as Special Collections) work included a complete stacks shift in the department’s rare vault; acquisitions travel for the Pacific Collection to the Marshall Islands, Pohnpei and Papua New Guinea; completion of processing of the Jack Tobin and Save Our Surf collections; collaboration with the Systems Dept. to integrate the Hawaii Pacific Journal Index into OneSearch; completion of the second year of the “Making Pacific Languages Discoverable” NEH grant; establishment of office space within the department for the Institute of Hawaiian Language Research and Translation; and extensive participation in library, campus and professional service.

**SCIENCE & TECHNOLOGY**

Reference librarians taught 83 information literacy sessions to over 1400 attendees on a range of topics related to discovering, assessing, synthesizing, and managing information in STEM (Science, Technology, Engineering and Mathematics) fields. The librarians met with patrons in 79 consultations, which is 37% of the total number of library consultations and an increase of 30% from the previous year. Science and Technology Reference librarians supported the research and instruction of 500 faculty in 35 UHM departments with 41 bachelor degree programs, 27 master’s degree programs, and 22 doctoral programs, in which 5,335 undergraduate and graduate students were enrolled.

**SERIALS**

experienced a year of transition, including labor intensive work related to extensive withdrawals of serials from Sinclair Library, transition to the RDA cataloging standard, and continued work to transition titles to EBSCO and Otto Harrassowitz (main vendors). Overall expenditure was $6,866,306.96, with $5,850,403.00 paid for electronic journals and databases.

**SINCLAIR**

participated in several important projects regarding video, including being the recipient of a grant from ASUH to purchase popular DVDs, replacing 445 high-use VHS tapes with DVDs, digitizing 703 analog video items, adding BluRay videos, and beginning streaming patron driven acquisitions (PDA) programs as part of a larger initiative to boost streaming video for course reserves. Facilities related activities included changing access to the music stacks to correspond with the Audiovisual Center (AVC), welcoming Outreach College staff temporarily in the AVC, installation of 3 new elevators, and replacing electrical boxes throughout the building. Consolidation of all parts of the Hawaiian Music Collection was completed, including a collection-level inventory as we continue our digitization efforts with this audio collection.
Faculty & Staff News

NEW ARRIVALS

- Philippine Studies
- Digital Humanities
- Science and Technology
- Chinese Cataloger
- Access Services
- Okinawan Studies
- Desktop Network Services
- Sinclair Library (Business Manager)
- Access Services (Weekend Manager)
- Business, Humanities, Social Sciences Department (Technician)
- Preservation (faculty)
- Science and Technology (faculty)
- Charlot Collection (faculty)

HONORED ACCOMPLISHMENTS

- David Brier, tenure
- Michael Chopey, promotion to Librarian V
- Carolyn Dennison, tenure & promotion to Librarian IV
- Eleanor Klieber, tenure
- Dongyun Ni, promotion to Librarian IV

FAREWELLS

- Business, Humanities, and Social Sciences (staff)
- Library Administration/Mailroom (staff)
- Library Facilities Management (staff)
- Desktop Network Services (staff)
- Government Documents & Maps (staff)
2015-2016 UHM Libraries by the numbers

Library Staff

- Student Assistants: 36
- Civil Service: 64.5
- Executive/Management: 3
- APT: 27
- Faculty: 56

Number of reference transactions: 13,910

Expenditures

- Collections: 44%
- Operations: 7%
- Personnel: 49%

Percentage that Sci-Tech library consultations have risen: 30%

Attended presentations: 7,129

Hits to the library's homepage: 17,954,488

Items downloaded from ScholarSpace & eVols: 2,213,380

Views of Hawaii Digital Newspaper Blog: 8,075

Searches executed in databases: 3,442,369

Loans from other libraries: 23,294

Loans to libraries: 8,655

Number of items circulated: 96,068

Volumes held: 3,249,426
Our faculty and staff serve as the human connection between people and the knowledge resources that they need to succeed. We acquire, organize, preserve, and provide access to information resources and are active partners in the University’s mission to promote information literacy. The Library provides a sustainable learning environment that meets the space, computing, and information needs of the UHM academic community. The Library is a premier resource for Hawaii, Pacific and Asia-related research. It facilitates access to knowledge throughout the world and contributes unique content to global networked information resources.